



APL Fabricators, Inc & Stone LLC
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Countertop Installation & Measure Information Sheet

The following information is to help us help you in making the process related to your new countertop installation go as smoothly as possible. Most problems on jobs related to countertops are due to a lack of information, either about the product or the installation process. In most cases, countertop installation can be done in one day but in others, it may take more than one trip. For your countertop installation and measure to go effortlessly, it is important that you understand the points made here.

1. A measure sheet with all the required information must be sent prior to the measure. All color and edge information must be supplied at the time the measure sheet is sent. Sink and range information is crucial and must also be supplied. Please include a cabinet plan or drawing with an estimate number.
2. Supply contact information so we know who we are supposed to be getting information from in the event that there are questions.
3. Lock box and entry information is important. We need to know how we are getting in to do the work.
4. Be sure all the cabinets are set. We will bill for trip charges made to jobs that are not ready at the time the measure is set up for.
5. If the job is a remodel, make sure the counters are completely cleaned off. It is very difficult to measure when all the day to day clutter is on the tops. It is important to the accuracy of our measurements that we have access to all areas of the kitchen.
6. Let your customer know we do not discuss pricing with them and we do not do plumbing or electrical work. We are not licensed for this and will not touch it.
7. It is the responsibility of the sales person to be at the jobsite at the time of measure to go over any details we need to know about prior to fabrication. We are happy to discuss seam locations and other details with customers at the time of the measure. Sink and cooktop centerlines are taken off cabinetry as a rule; if special changes to standard procedures are needed they must be noted at the time of measure or in writing prior to measure.
8. We will not be responsible for any misconceptions on the part of the end user relating to the particular product they have been sold. We will supply any information on products if requested. It is the responsibility of the sales person to make sure the customer knows what to expect.

We strive for quality and customer satisfaction. Problems will arise from time to time and will be taken care of in a timely manner. All items above are vital to getting jobs done on time and right the first time. We take pride in our work and would like to have everyone involved in this process understand this.

We can send you any information and various literatures for your customers to look at and sign off on if you need. Most of the literature can be modified so your company logo can be included or redone altogether if you like. We find the more information the customer has up front, the fewer problems you will have after installation. We are not responsible for delays that you or your contractor incur due to fabrication or installation issues.